

Dear FCC Commissioners & Staff:

I implore you to not shut the independent ISPs out of the market. Competition is the only way to ensure a high standard of service to the end user. Ensure a level playing field for those organizations that provide this valuable service, with better customer service than the national carriers.

My business DEMANDS quality internet access, and I get that from my independent ISP. Plus, when I need to make changes, or update my information, dealing with my local company is much more satisfying, as opposed to dealing with the myriad of corporate layers within the national carriers. Protect the independent ISP's ability to continue to provide this higher level of service.

Sincerely,

Jonathan Adams
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